



# WARRANTY

## Lifetime Limited Warranty

### **Frame and Spring Seat Base**

Luxury Level by Stanton warrants the frame and seat springs of your furniture to be free from defects in material and workmanship under conditions of normal use as long as the original purchaser owns the product. Stanton will warrant the parts for lifetime and labor for three (3) years from date of original purchase.

### **Seat Cushions**

Luxury Level by Stanton warrants the seat cushions against the loss of foam resiliency as long as you, the original purchaser owns the product. Please do not confuse loss of foam resiliency with softening. Cushions will soften through normal use and conform to the user's shape. This is normal and is not considered a defect. Collapsing is defined as a foam core losing more than 1" of its original specified height. The reduction in height is measured for the core only and does not include any Dacron wrap or feather jacket loss of height. Collapsing typically will be noticed within the first year. Luxury Level will warrant the parts for lifetime and labor for three (3) years from date of original purchase. Luxury Level holds no responsibility for labor to replace or fill cushion covers or cores.

### **Filling Material in Back and Arm Pillows**

Luxury Level by Stanton warrants the filling materials used in back and arm pillows against fiber breakdown as long as you, the original purchaser, own this product. All filling materials will soften and will settle slightly with normal use and therefore, pillows must be regulated (fluffed) as regular maintenance. Should you experience abnormal fiber breakdown, Stanton will provide replacement fiber. Stanton holds no responsibility for labor to replace or fill pillows.

### **Mechanism Warranty**

Stanton warrants all of the reclining mechanism, including the handles, to be free from defects in material and workmanship under conditions of normal use as long as the original purchaser owns the product. Stanton will warrant the parts for lifetime and labor for three (3) years from date of original purchase.

### **Power Recline Warranty**

Stanton warrants the motors, wiring, hand wands and all other electrical components to be free of defects in manufacturing and workmanship for five (5) years from date of original purchase. Stanton will warrant labor for three (3) years from date of original purchase.

### **Lift Chairs**

Stanton warrants the motors, wiring, hand wands and all other electrical components to be free of defects in manufacturing and workmanship for five (5) years from date of original purchase. Stanton will warrant labor for three (3) years from date of original purchase. Please note that exceeding the weight capacity of 350lb will void the warranty on lift chairs, unless otherwise stated.

## Fabric / Leather

Stanton warrants fabrics to you, the original purchaser, for a period of one year against cracking, seam slippage, seam failure, or fabric separation. Excluded in this warranty are customer owned material, fading, stretching, dye lot variation\*, damage from household heat or humidity, dye transfers, damages resulting from any liquid, pet use and heavy soiling. Any after-market stain treatment applied to the fabric voids the warranty. The Warranty is valid as long as the original fabric is available from the original fabric mill.

It's important to note that while our fabrics can be effectively cleaned, they are not inherently stain-resistant. This means that although you can remove most stains with proper cleaning techniques, the fabrics do not have built-in properties that prevent stains from setting. We recommend prompt cleaning of any spills or stains to maintain the appearance and longevity of the fabric.

When you clean a fabric frequently, you are also gradually removing the stain-repellent treatment that was originally applied to it. This stain repellent helps prevent spills and dirt from penetrating the fabric fibers, making it easier to clean. Over time, as this repellent wears off due to repeated cleaning, the fabric loses its ability to resist stains effectively. As a result, future spills and stains may become harder to clean, and the fabric may become more susceptible to permanent staining. Therefore, while it's important to keep your fabric clean, it's also crucial to be mindful of the cleaning methods and products you use to help maintain its stain resistance.

\* Pilling and some fuzzing is NOT considered a defect but rather the normal and inevitable progression of wear in many if not all woven fabrics.

\*\* Leather is a natural product, and, as such, no two hides are alike and each hide will reflect its own individuality. Some variations such as shade and tone are to be expected. Other natural leather characteristics such as healed scars, stretch marks, nicks, scratches, wrinkles, and pore patterns (grain) only occur in genuine leather and in no way should these characteristics be considered a defect.

## Caution

Do not allow children to play on this mechanized furniture or operate the mechanism. Leg rest folds down on closing so that a child could possibly be injured. Always leave in an upright and closed position. Keep hands and feet clear of mechanism. Only the occupant should operate it while seated.

## Warranty Conditions

- Consumers Responsibility – the cost of all transportation involved with all warranty repairs is the sole responsibility of the original purchaser. All warranty claims must be processed through the original retailer.
- **IN NO EVENT SHALL STANTON BE LIABLE FOR SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, INCLUDING PROPERTY DAMAGE, LOST PROFITS, LOSS OF USE OR OTHER ECONOMIC LOSS, NOR SHALL ITS LIABILITY EXCEED THE PURCHASE PRICE OF THE PRODUCT.** Some States do not allow the exclusion of incidental or consequential damages, so the above exclusion or limitation may not apply to you.
- **STANTON MAKES NO WARRANTY THAT THE PRODUCT WILL BE SUITABLE FOR YOUR FLOORING MATERIAL AND HEREBY DISCLAIMS ALL IMPLIED WARRANTIES OF THE MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE RELATED TO THE USE OF THE PRODUCT ON ANY PARTICULAR FLOORING MATERIAL.**
- The recommended weight limit is 350 lbs. per seat (unless otherwise specified). If the recommended weight restrictions are not followed, the warranty will be void.
- This Warranty gives you specific legal rights, and you may also have other rights which vary from state to state.
- Dealers are not authorized to modify this warranty in any way. Stanton will not be responsible for promises not contained in this warranty.
- This warranty is made only for you, the original purchaser for personal home use, and does not extend to subsequent owners. This warranty does not cover merchandise which has been purchased second-hand, distressed, or "as-is". If the product is rented or leased through an authorized Stanton dealer, the warranty is valid for the original purchaser and is not carried to subsequent owners.
- This warranty does not apply to any condition or defect resulting from negligence, misuse, abuse, alterations, fire, Humidity, home damage, improper cleaning, pet use or accidents, liquid damage.
- **ANY AND ALL IMPLIED WARRANTIES OF THIS PRODUCT, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED IN DURATION TO A PERIOD OF ONE YEAR FROM DATE OF PURCHASE.** Some States do not allow limitations on how long an implied warranty lasts, so the above limitation on duration of implied warranties may not apply to you.

## Basic Care of Leather Upholstery

With proper care, your Stanton furniture will retain its beautiful appearance and cause fading and cracking of leather.

- Loose cushions should be turned periodically.
- We recommend dusting your leather furniture weekly with a soft, clean cloth or vacuuming with a soft brush attachment.
- Exposed wood should be dusted as needed with a clean, lint-free absorbent cloth.

## Service

- To obtain service under this warranty contact the Stanton dealer from whom you purchased your product. Proof of purchase is required.
- Freight to and from the factory on parts and returns are the customer's responsibility.
- If the Item is considered under warranty, Stanton, at their discretion, will have the option of replacing or repairing the item.
- We reserve the right to refuse to repair any piece not returned in a reasonably sanitary condition (This includes pieces with excessive amounts of animal hair). This protects all of us from potential liability and exposing our employees to hazardous conditions.